

CITIZEN'S CHARTER

DEPARTMENT OF TAX & EXCISE, WEST SIANG

DISTRICT:AALO

The Department of tax & Excise levies and collects tax on purchase and sale of Goods and realize excise duty & import fee on import of IMFL/BEER.

VISION

To create a modern state tax administration that is efficient, effective and responsive and to partner in the overall development by contributing the revenue of the state.

MISSION

To achieve excellence and efficiency in the formulation and implementation of the Arunachal Pradesh Goods Tax Act '2005 and Arunachal Pradesh Excise Act 1993 and Rules thereof which are in force.

To enforce tax and excise laws with fairness.

To provide efficient and effective services to the tax payers.

Effective use of Information Technology to increased transparency and accountability.

Promoting taxpayer awareness towards voluntary compliance.

Effective deterrence against tax evasion.

OUR REGULATORY FUNCTIONS

- *Levy and collection of VAT, CST, ENTRY TAX, EXCISE DUTY and IMPORT FEE.*
- *Checking unlicensed and illegal hoarding and selling of Liquor items*
- *Registration and monitoring of the dealer to widen tax base*
- *Receipt and scrutiny of returns filed with the department*
- *Checking evasion of Taxes*
- *Realization of arrears of tax revenue*
- *Audit of Assessment at regular interval*

OUR EXPECTATIONS

We expect taxpayer to:-

- *Uphold and respect the laws of the land*
- *Voluntarily discharge all tax liabilities and legal obligation in time*
- *Furnishing correct and complete information and Documents with the department*
- *Be co-operative and forthright in inquires and verification*
- *Avoid unnecessary litigation*
- *Timely communication of changes in address, e-mail, telephone or any other relevant details etc.*

CONSTRAINTS AND LIMITATIONS

- Insufficient and improper documentation/information by the applicants
- Unexpected bunching in number of applications.
- Unavailability of skilled staffs.
- Failure of internet network services/IT System/Power supply.
- Willful or ignorant non-compliance, under invoicing of goods.
- Evasion of Tax.
- Law & order problems.

